

QUARTERLY SERVICE QUALITY REPORT

SOUTH CAROLINA OPERATIONS

COMPANY NAME
QUARTER/YEAR

Anderson Telephone, Inc.

1Q14

/

2014

MONTH:

January 2014

February 2014

March 2014

Number of Customer Access Lines

0

0

0

New Service Applications Held over 30 Days

Trouble Reports / Access Line (%)

Same as ILEC

Same as ILEC

Same as ILEC

Customer Out of Service Clearing Times (%)

Same as ILEC

Same as ILEC

Same as ILEC

New Installs and Re-Installs Completed
within 5 Days (%)

Same as ILEC

Same as ILEC

Same as ILEC

Commitments Fulfilled (%)

Same as ILEC

Same as ILEC

Same as ILEC

Number of Lifeline Customers

Same as ILEC

Same as ILEC

Same as ILEC

Comments / Explanations:

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